

 Crafted in Switzerland

PC-24

PC-12

# AUTHORISED PILATUS SERVICE CENTRES FOR PILOT OPERATING HANDBOOK



 **PILATUS** 

## PRINT INSTRUCTIONS FOR PILOT OPERATING HANDBOOK FORMAT

1. Print page 3-5 (A4 portrait format)
2. Cut the pages in half horizontally
3. Punch and insert the A5 landscape format  
into Pilot Operating Handbook



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**Pilatus 24/7/365 Customer Support**

Worldwide: +41 848 247 365  
 US & Canada toll-free: +1 866 721 2435

[www.pilatus-aircraft.com](http://www.pilatus-aircraft.com)

**North America**

Pilatus Centre	Airport	City	Country	Phone	E-mail	Website
Aero Air LLC	Portland-Hillsboro Airport (KHIO)	Hillsboro, OR	USA	Phone: +1 (503) 793-6574 AOG 24/7: +1 (503) 793-6574	r.urban@aeroair.com	www.aeroair.com
Aero Centre Epps Atlanta	DeKalb-Peachtree Airport (KPDK)	Atlanta, GA	USA	Phone: +1 (770) 458 9851 AOG 24/7: +1 (770) 595-4247	sducker@eppsaviation.com	eppsaviation.com
Aero Twin, Inc.	Merrill Field (KMRI)	Anchorage, AK	USA	Phone: +1 (907) 274-6166	pstopher@aerotwin.com	www.aerotwin.com
Banyan Air Service, Inc	Fort Lauderdale Executive Airport (KFYE)	Fort Lauderdale, FL	USA	Phone: +1 (954) 491-3170 AOG 24/7: +1 (954) 491-3170	dsylvester@banyanair.com	www.Banyanair.com
Cutter Aviation Addison	Addison Airport (KADS)	Addison, TX	USA	Phone: +1 (469) 518-5770 AOG 24/7: +1 (214) 923-8613	adsmaintenance@cutteraviation.com	cutteraviation.com/aircraft-service-avionics-support/aircraft-maintenance-facility-dallas-addison-texas-ads/
Cutter Aviation Denver	Centennial Airport (KAPA)	Denver, CO	USA	Phone: +1 (303) 799-9999 AOG 24/7: +1 (303) 799-9999	apaintenance@cutteraviation.com	cutteraviation.com/aircraft-service-avionics-support/aircraft-maintenance-facility-denver-colorado-apa/
Cutter Aviation Phoenix	Phoenix Sky Harbor Int'l Airport (KPHX)	Phoenix, AZ	USA	Phone: +1 (602) 267-4029 AOG 24/7: +1 (800) 351-1021	phmaintenance@cutteraviation.com	cutteraviation.com/aircraft-service-avionics-support/aircraft-maintenance-service-location-phx/
Cutter Aviation San Antonio	San Antonio International Airport (KSAT)	San Antonio, TX	USA	Phone: +1 (210) 340-6780 AOG 24/7: +1 (210) 340-6780	satmaintenance@cutteraviation.com	cutteraviation.com/aircraft-service-avionics-support/aircraft-maintenance-service-location-sat/
Eagle Creek Aviation Services	Eagle Creek Airpark (KEYE)	46254	USA	Phone: 317-293-6935 AOG 24/7: 317-727-0854	mxsales@flyja.com	www.firstwing.com
Fargo Jet Center LLC	Hector International Airport (KFAR)	Fargo, ND	USA	Phone: +1 (701) 235-3600	mclancy@fargojet.com	www.fargojet.com
G. H. Enterprises, Inc.	Baton Rouge Metropolitan Airport, Ryan Field (KBTR)	Baton Rouge, LA	USA	Phone: +1 (225) 356-4008	gerald@kbtraviation.com	www.kbtraviation.com
Handfield Aviation	Montreal/St-Hubert Airport (CYHU)	St-Hubert, Quebec	Canada	Phone: +1 (450) 462-8511 AOG 24/7: +1 (514) 623-8511	info@handfieldaviation.com	www.handfieldaviation.com

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Pilatus Centre	Airport	City	Country	Phone	E-mail	Website
KCAC Aviation	Johnson County Executive Airport (KOJC)	66062	USA	Phone: +1 (913) 782-0530 Phone: +1 (800) 720-5222 AOG 24/7: +1 (913) 782-0530	tconley@kcac.com	www.kcac.com
Levaero Aviation Inc.	Thunder Bay International Airport (CYQT)	Thunder Bay, ON	Canada	Phone: +1 (844) 538-2376 AOG 24/7: +1 (844) 538-2376	info@levaero.com	www.levaero.com
Martin Aviation	John Wayne Airport (KSNA)	Santa Ana, CA	USA	Phone: +1 (800) 793-9191 Phone: +1 (714) 210-2945 AOG 24/7: +1 (949) 636-0923	john.roche@martin-aviation.com	www.martin-aviation.com
Mather Aviation, LLC	Sacramento Mather Airport (KMHR)	Rancho Cordova, CA	USA	Phone: +1 (916) 364-4711	mhr@matheraviation.com	www.matheraviation.com
McCreery Aviation Co., Inc.	McAllen Miller International Airport (KMFE)	McAllen, TX	USA	Phone: +1 (956) 686-1774	mac1parts@aol.com	www.mccreeryaviation.com
Newton Aviation Services Ltd.	Edmonton International Airport (CEG)	Edmonton International Airport	Canada	Phone: +1 (780) 890-7111 AOG 24/7: +1 (780) 890-7119	info@newtonaviation.ca	www.newtonaviation.ca
Northeast Air	Portland International Jetport (KPWM)	Portland, ME	USA	Phone: +1 (207) 774-6318	info@northeastair.com	www.northeastair.com
OK3 AIR	Heber City Municipal Airport - Russ McDonald Field (K36U)	Heber City, UT	USA	Phone: +1 (435) 654-3962 Phone: +1 (800) 388-4445 AOG 24/7: +1 (435) 521-2751	jdowling@ok3air.com	www.pilatusaircraftmaintenance.com
Pilatus Center de Mexico, S.A. DE C.V.	Aeropuerto Internacional de Monterrey (MMMY)	Cienega de Flores, Nuevo Leon	Mexico	Phone: +52 834 084 83 Phone: +52 834 081 05 AOG 24/7: +52 (1) 81 8259 7493	manuel.romero@pilatusmexico.com	www.pilatusmexico.com
Premier Jet Center	Flying Cloud Airport (KFCM)	Minneapolis, MN	USA	Phone: +1 (952) 697-3170 AOG 24/7: +1 (952) 388-3419	mx@flypremierjet.com	www.fargojet.com/pjcmx
Pro Star Aviation LLC	Manchester-Boston Regional Airport (KMHT)	Londonderry, NH	USA	Phone: +1 (603) 627-7827 AOG 24/7: +1 (603) 518-8585	AOG@ProStarAviation.com	www.prostaraviation.com
Signature TechnicAir	Gerald Ford International Airport (KGR)	Grand Rapids, MI	USA	Phone: +1 (616) 336-4736 AOG 24/7: +1 (616) 219-5323	grr@signatureflight.com	www.signatureflight.com/locations/grr
Skytech, Inc.	Rock Hill/York County/Bryant Field Airport (KUZA)	Rock Hill, SC	USA	Phone: +1 (803) 366-5108 AOG 24/7: +1 (833) 399-7353	krabon@skytechinc.com	www.skytechinc.com
Skytech, Inc.	Carroll County Regional Airport (KDMW)	Westminster, MD	USA	Phone: +1 (410) 574-4144 AOG 24/7: +1 (833) 399-7353		www.skytechinc.com
Sun Aviation, Inc.	Vero Beach Airport (KVRB)	Vero Beach, FL	USA	Phone: +1 (772) 562-9257 AOG 24/7: +1 (772) 696-3222	sunjetcenter@sunaviation.com	www.sunaviation.com
Western Aircraft Inc.	Boise / Gowen Field Airport (KBOI)	Boise, ID	USA	Phone: +1 (208) 338-1800 AOG 24/7: +1 (855) 678-8324	carlc@westair.com	www.westair.com

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Central & South America

Pilatus Centre	Airport	City	Country	Phone	E-mail	Website
Aerocardal Ltda.	Comodoro Arturo Merino Benitez International Airport (SCEL)	Santiago	Chile	Phone: +56 22 377 7410 Phone: +56 9 6532 0400	ventas@aerocardal.com	www.aerocardal.com
Aeromotores	La Aurora International Airport (MGGT)	Guatemala	Guatemala	Phone: +502 2444 2444 AOG 24/7: +502 3024 4972	gerencia@aeromotores.com	www.aeromotores.com
INDAER-HESSA	Aeropuerto internacional de San Fernando (SADF)	Buenos Aires	Argentina	Phone: +5491165656149 AOG 24/7: +5491165656149	pilatusar@indaer.com.ar	www.indaer.com.ar
St Barth Executive	Pointe-à-Pitre/Le Raizet (Guadeloupe Pôle Caraïbes) (TFFR)	Abymes	Guadeloupe	Phone: +590 590 93 21 93 AOG 24/7: +590 690 75 46 67 AOG 24/7: +590 690 13 73 25	nicolas.rivaux@stbarthexecutive.com	www.stbarthexecutive.com/
Synerjet	Aeroporto Executivo Catarina (SBJH)	São Roque, SP	Brazil	Phone: +55 (11) 9199-0650 AOG 24/7: +55 (15) 99191-4541	contato@synerjet.com	www.synerjet.com
Synerjet Latina	Olaya Herrera (SKMD)	Medellin	Colombia	Phone: +57 3015909171 AOG 24/7: +57 3015909171	frederico.jurado@synerjet.com	www.synerjet.com

Europe

Pilatus Centre	Airport	City	Country	Phone	E-mail	Website
Air Alliance GmbH	Siegerland Airport (EDGS)	Burbach	Germany	Phone: +49 2736 44280 AOG 24/7: +49 2736 4428 444	aog@air-alliance.de	www.air-alliance.de
Air Service Vamdrup ApS	Kolding Airport (EKVD)	Vamdrup	Denmark	Phone: +45 75 58 37 08 AOG 24/7: +45 24 42 25 76	pc12@airservice.dk	www.airservice.dk
ATS Aviation S.L.	Madrid-Cuatro Vientos Airport (LECU)	Madrid	Spain	Phone: +34 916684657 AOG 24/7: +34 627506549	pchatog@atsaviation.es	www.atsaviation.es
Dassault Aviation Business Services	Geneva International Airport (LSGG)	Geneva 15 Airport	Switzerland	Phone: +41 58 123 60 00 AOG 24/7: +351 210322824	contact@dassault-business.com	www.dassault-business.com
European Maintenance Service AB	Stockholm Bromma Airport (ESSB)	Bromma, Stockholm	Sweden	Phone: +46 31 925685 AOG 24/7: +46 761-05 91 91	base@ems.aero	ems.aero
European Maintenance Service AB	Gothenburg Landvetter Airport (ESGG)	Landvetter, Gothenburg	Sweden	Phone: +46 31 925685 AOG 24/7: +46 761-05 91 91	base@ems.aero	ems.aero
Futurhangars, S.L.	Sabadell Airport (LELL)	Sabadell	Spain	Phone: +34 937 207 492 AOG 24/7: +34 870 879 987	toni@futurhangars.com	www.futurhangars.com
JB Investments Ltd.	Konstancin	Konstancin-Jeziorna	Poland	Phone: +48 607 406 556 AOG 24/7: +48 601 301 606	aeroclub@aeroclub.com.pl	www.jbi.com.pl

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Pilatus Centre	Airport	City	Country	Phone	E-mail	Website
Jetfly Technik GmbH	Zweibrücken (EDRZ)	Zweibrücken	Germany	Phone: +49 6332 4804-0 AOG 24/7: +49 6332 4804-247	mpc@jetfly.com	www.jetfly.com
JG Aviation	Aerodrome Saint Adrien (LFEV)	Gray	France	Phone: +33 384 655 111 AOG 24/7: +33 672 211 741	thomas.grosclaude@jgaviation.eu	www.jgaviation.eu
Kempen Aircraft Maintenance B.V.	Kempen Airport (EHBD)	Budel	Netherlands	Phone: +31 495 69 79 39 AOG 24/7: +31 495 69 79 39	kam@kempenairport.nl	www.kempenairport.nl
OK AVIATION Service, s.r.o	Pribram Airport (LKPM)	Okres Pribram	Czechia	Phone: +420 318 690 644 AOG 24/7: +420 724 141 141	Jaroslav.Svoboda@ok-aviation.cz	www.ok-aviation.cz
Oriens Aviation Ltd.	London Biggin Hill Airport (EGKB)	Kent	United Kingdom	Phone: +44 1959 573106 AOG 24/7: +44 7553 868089	slocke@oriensaviation.com	www.oriensaviation.com
Pilatus Aircraft Ltd	Buochs Airport (LSZC)	Stans	Switzerland	Phone: +41 79 706 20 89 AOG 24/7: +41 41 619 36 36	maintenance.ch@pilatus-aircraft.com	www.pilatus-aircraft.com
Piper + Jet Maintenance AG	Kassel-Calden (EDVK)	Calden	Germany	Phone: +49 5674 70480 AOG 24/7: +49 172 5717621	maint@piper-germany.de	www.piper-germany.de
QinetiQ GmbH	Mönchengladbach Airport (EDLN)	Mönchengladbach	Germany	Phone: +49 2161 8303290 AOG 24/7: +49 170 1412028	Maintenance@qinetiq.de	www.qinetiq.com/where-we-operate/qinetiq-in-germany
Urbe Aero GmbH	Wiener Neustadt Ost (LOAN)	Wiener Neustadt	Austria	Phone: +43 2622 35123 AOG 24/7: +43 2622 3512310 AOG 24/7: +43 699 16704010	pilatus@urbe.aero	www.urbe-aero.at
Volkswagen AirService GmbH	Flughafen Braunschweig/Wolfsburg (EDVE)	Braunschweig	Germany	Phone: +49 5361 983200 AOG 24/7: +49 5361 983205	AOG@vw-airservice-gmbh.de	vw-airservice.de

Middle East & Asia

Pilatus Centre	Airport	City	Country	Phone	E-mail	Website
AMAC Aerospace Turkey	Istanbul Ataturk (LTBA)	Istanbul	Turkey	Phone: +90 (212) 463 03 00 AOG 24/7: +90 (533) 035 49 49	info-turkey@amacaerospace.com	www.amacaerospace.com
Asian Aerospace Corporation	Clark International Airport (RPLC)	Clark	Philippines	Phone: +63 2 851 2222 AOG 24/7: +63 2 628 8900	Alliance@AsianAerospace.com.ph	www.asianaerospace.com.ph
Jet Aviation Dubai LLC	Dubai International Airport (OMDB)	Dubai International Airport	United Arab Emirates	Phone: +971 4 299 4464 AOG 24/7: +971 56 696 8285	jdxb.planning@jetaviation.com	www.jetaviation.com
Sino-Swiss United Aero Technologies Beijing Co., Ltd.	Location	Beijing	China	Phone: +86 186 0059 3578	niufengzhao@pilatus-china.com	
WingsOverAsia Pte Ltd	Seletar Airport (WSSL)	Singapore	Singapore	Phone: +65 6659 6225 AOG 24/7: +65 9688 2476	admin@wingsoverasia.com	www.wingsoverasia.com

**Oceania**

Pilatus Centre	Airport	City	Country	Phone	E-mail	Website
Air Gold Coast Pty Ltd	Gold Coast Airport (YBCG)	Bilinga	Australia	Phone: +61 7 5536 2822 AOG 24/7: +61 414 533 409 AOG 24/7: +61 417 192 099	maintadmin@airgoldcoast.com.au	www.airgoldcoast.com.au
Avcraft Engineering NZ Ltd	Feilding (NZFI)	Feilding	New Zealand	Phone: +64 6 212 0920 AOG 24/7: +64 21 137 2539	mat@avcraft.co.nz	www.avcraft.co.nz
CAE Aircraft Maintenance Pty Ltd.	Moorabbin Airport (YMMB)	Moorabbin Airport	Australia	Phone: +61 3 85873927 AOG 24/7: +61 419572814	John.walsh@caemft.com	www.cae.com/civil-aviation/locations/cae-melbourne/
Omni Executive	Jandakot Airport (YPJT)	Jandakot	Australia	Phone: +61 8 9417 7707 AOG 24/7: +61 448 815 539	pilatus@omniexe.com	www.omniexe.com/aerospace/
Pilatus Australia Pty Ltd	Adelaide International Airport (YPAD)	Adelaide Airport	Australia	Phone: +61 8 8238 1600 AOG 24/7: +61 8 8238 1615	info.au@pilatus-aircraft.com	www.pilatus-aircraft.com/en

**Africa**

Pilatus Centre	Airport	City	Country	Phone	E-mail	Website
Pilatus Centre Southern Africa Pty Ltd	Rand Airport (FAGM)	Germiston	South Africa	Phone: +27 (11) 383-0800 AOG 24/7: +27 (78) 460-6203	info@pilatuscentre.co.za	www.pilatuscentre.co.za/

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