

Service Bulletin No: 04-016

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ATA Chapter: 04

**AIRWORTHINESS LIMITATIONS - GENERAL  
DEPARTMENT OF CIVIL AVIATION, MALAYSIA CERTIFICATION STANDARD PC-12 SERIES  
AIRCRAFT****1. Planning Information****A. Effectivity**

All PC-12, PC-12/45, PC-12/47 and PC-12/47E aircraft which are required to comply with the Department of Civil Aviation Malaysia (DCA, Malaysia) certification standard.

If an aircraft is delivered direct from PILATUS to Malaysia, it will comply with the DCA, Malaysia defined requirements. This Service Bulletin is issued to make sure that aircraft, not delivered directly from PILATUS, will comply with DCA, Malaysia requirements.

**B. Concurrent Requirements**

None.

**C. Reason****(1) Problem**

To have the aircraft in compliance with the requirements of the DCA, Malaysia.

**(2) Cause**

The DCA, Malaysia require aircraft imported into Malaysia comply with:

- Malaysian Civil Aviation Regulation (CAR) 1996, including bilingual language Bahasa, Malaysia/English) requirements per CAR 69
- Department of Civil Aviation Airworthiness Notice (AN).

**(3) Solution**

- (a) Install placards in accordance with the bilingual language requirements of the DCA, Malaysia.

**D. Description**

This Service Bulletin gives the instructions and data necessary to install the bilingual language placards.

**E. Compliance**

Mandatory for all aircraft which are required to be in compliance with the DCA, Malaysia certification standard.

**F. Approval**

The technical content of this Service Bulletin is approved under the authority of DOA No. EASA.21J.357.

PILATUS advises Operators/Owners to check with their designated Airworthiness Authorities for any changes, local regulations or sanctions that may affect the embodiment of this Service Bulletin.

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**H. Manpower**

<b>Task</b>	<b>Man-hours</b>
Preparation	0.30
Do a Check of the aircraft for compliance	1.00
Close-Up	0.30
<b>TOTAL MAN-HOURS</b>	<b>2.00</b>

Man-hours figures do not include the time necessary for sealants and adhesives to become dry.

**I. Weight and Balance****(1) Weight Change**

Not affected.

**(2) Moment Change**

Not affected.

**J. Electrical Load Data**

Not affected.

**K. Software**

Pilatus ensures configuration control.

**L. References**

None.

**M. Publications Affected**

Illustrated Parts Catalog (IPC).

**N. Interchangeability of Parts**

Not applicable.

**2. Material Information****A. Material - Price and Availability**

Operators that require additional information and/or Service Bulletin materiel, should contact their Authorized Pilatus Service Center, or to:

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**NOTE:** Operators are requested to advise Pilatus Aircraft Ltd, of the Manufacturer's Serial Number (MSN) and the flying hours of aircraft which are affected by this Service Bulletin.

Because of differences in aircraft configuration it is not possible to specify the contents of a general modification kit. Operators must apply to PILATUS for modification kits specific to their aircraft.