

# SERVICE BULLETIN

SERVICE BULLETIN NO: 11-002

REF NO: 146

MODIFICATION NO:

ATA CHAPTER: 11

## PLACARDS AND MARKINGS - INTERIOR PLACARDS FLIGHT COMPARTMENT FLAP PLACARD - REPLACEMENT

### 1. Planning Information

#### A. Effectivity

All PC-12 and PC-12/45 aircraft from MSN 101 thru MSN 320.

#### B. Concurrent Requirements

None.

#### C. Reason

##### (1) Problem

Flap placard VFE KIAS (placard) on the left instrument panel shows data that is not sufficiently clear.

##### (2) Cause

Not applicable.

##### (3) Solution

Replace the placard (511.32.12.101) with a new placard (511.32.12.255).

#### D. Description

This Service Bulletin gives the data and instructions necessary to replace the placard on the left instrument panel

#### E. Compliance

Recommended.

#### F. Approval

The technical aspects of this Service Bulletin are approved by the Federal Office for Civil Aviation (FOCA) of Switzerland.

PILATUS advises Operators/Owners to check with their local Airworthiness Authorities for any changes, local regulations or sanctions that can affect the embodiment of this Service Bulletin.

**G. Manpower**

	Total
Placard Replacement	0.25
<b>TOTAL MAN-HOURS</b>	<b>0.25</b>

**NOTE:** Man-hours figures do not include the time required to cure sealants and adhesives.

**H. Weight and Balance**

**(1) Weight Change**

Not affected.

**(2) Moment Change**

Not affected.

**I. Electrical Load Data**

Not changed.

**J. Software**

Not changed.

**K. References**

Not applicable.

**L. Publications Affected**

Illustrated Parts Catalog 11-30-00.

Aircraft Maintenance Manual, 11-30-10.

**M. Interchangeability of Parts**

Pre and Post SB 11-002 placards are not interchangeable.

**2. Material Information**

**A. Material - Price and Availability**

Operators should send orders for Service Bulletin modification kits, to their Authorized Pilatus Service Center, or to:

PILATUS AIRCRAFT LTD.,  
CUSTOMER LIAISON MANAGER,  
CH-6371 STANS,  
SWITZERLAND

General Aviation:  
Tel : + 41 41 619 6319  
Fax: + 41 41 619 6224  
eMail: pilga@pilatus-aircraft.com

Government:  
Tel : + 41 41 619 6509  
Fax. + 41 41 619 6224  
eMail: rpaterson@pilatus-aircraft.com

PILATUS BUSINESS AIRCRAFT LTD.,  
PRODUCT SUPPORT DEPARTMENT  
11755 AIRPORT WAY  
BROOMFIELD, CO 80021.  
UNITED STATES OF AMERICA

Tel : 303 465 9099  
Fax: 303 465 6040  
eMail: Productsupport@PilBal.com

PILATUS AUSTRALIA (Pty.) LTD.,  
PO BOX 732  
MARLESTON SA 5033  
AUSTRALIA

Tel : (08) 8234 4433  
Fax: (08) 8234 4499  
Free Call: 1800 445 007  
eMail: info@pilatus.com.au

**NOTE:** Operators are requested to advise Pilatus Aircraft Ltd, of the Manufacturer's Serial Number (MSN) and the flying hours of aircraft which are affected by this Service Bulletin.