

# SERVICE BULLETIN

SERVICE BULLETIN NO: 25-016

REF NO: 103

MODIFICATION NO:

ATA CHAPTER: 25

## EQUIPMENT AND FURNISHINGS - PASSENGER COMPARTMENT INSTALLATION OF INTERIOR CODE PLACARD AND IDENTIFICATION OF BAGGAGE/CARGO NETS

### 1. Planning Information

#### A. Effectivity

- (1) All PC-12 and PC-12/45 aircraft with a PILATUS factory-delivered passenger-compartment interior.

The technical content of this Service Bulletin will be incorporated prior to delivery on aircraft MSN 261 and subsequent.

Revision 1 to this Service Bulletin adds three new placards to the list of Interior Code Placards (Ref. Fig. 1), as well as the clarification of a warranty claim (Ref. Sect. 1, Para. N).

**NOTE:** The aircraft MSN, shown in Fig.1, are only as a guide-line. Operators must make sure that the Interior Code Placard - fitted - includes the configuration of their aircraft.

#### B. Concurrent Requirements

None.

#### C. Reason

##### (1) Problem

Given PC-12 and PC-12/45 aircraft have different types of passenger compartment interiors and baggage/cargo nets installed. These are not easily identified.

##### (2) Cause

Initially only two approved types of passenger compartment interiors and baggage/cargo nets were installed in PC-12 and PC-12/45 aircraft. Approval has since been given by the Air Authorities to use alternative types of passenger compartment interior configurations and baggage/cargo nets in their aircraft.

##### (3) Solution

Install placards to identify the type of passenger compartment interior configuration and baggage/cargo nets in given aircraft. The placards show the interior code applicable to the passenger compartment, and the PILATUS part number applicable to a given baggage/cargo net.

Interior codes for the different types of passenger compartment interiors, together with the applicable data and maintenance instructions are given in the:

- Airplane Flight Manual (AFM/POH), Section 6
- Aircraft Maintenance Manual (AMM), 25-20-00, page Block 1

**D. Description**

This Service Bulletin gives the data and instructions necessary to install a placard on the cargo door frame. This Service Bulletin also gives the data and instructions necessary to install an identification placard on the baggage/cargo nets.

**E. Compliance**

Mandatory.

Required within the next 100 hours time-in-service (TIS) after the effective date of this Service Bulletin, unless already accomplished.

**F. Approval**

The technical aspects of this Service Bulletin have been approved by the Federal Office for Civil Aviation (FOCA) of Switzerland.

**NOTE:** PILATUS advises Operators/Owners to check with their local Airworthiness Authorities for any changes, local regulations or sanctions that may affect the embodiment of this Service Bulletin.

**G. Manpower**

	Total
Preparation	0.25
Installation of Interior Code Placard	0.5
Identification of Baggage/Cargo Nets	0.5
Close up	0.25
<b>TOTAL MAN-HOURS</b>	<b>1.5</b>

**H. Weight and Balance**

**(1) Weight Change**

Not affected.

**(2) Moment Change**

Not affected.

**I. Electrical Load Data**

Not changed.

**J. Software**

Not changed.

**K. References**

AMM, 52-20-00.

AFM/POH, Section 6.

Structural Repair Manual (SRM), 51-40-03.

**L. Publications Affected**

AFM/POH, Section 6.

AMM, 11-30-00.

Illustrated Parts Catalogue, 11-30-00.

**M. Interchangeability of Parts**

Not applicable.

**2. Material Information**

**A. Material - Price and Availability**

Operators should send orders for Service Bulletin modification kits, to their Authorized Pilatus Service Center, or to:

PILATUS AIRCRAFT LTD.,  
CUSTOMER LIAISON MANAGER,  
CH 6371 STANS,  
SWITZERLAND.

or PILATUS BUSINESS AIRCRAFT LTD.,  
PRODUCT SUPPORT DEPARTMENT,  
11755 AIRPORT WAY,  
BROOMFIELD, CO 80021.  
USA

Tel : + 41 41 619 6319 (General aviation)  
Tel : + 41 41 619 6509 (Government)  
Fax: + 41 41 619 6224

Tel : 303 465 9099  
Fax: 303 465 6040

**NOTE:** Operators are requested to advise Pilatus Aircraft Ltd, using the Service Bulletin Evaluation Sheet, of the Manufacturer's Serial Number (MSN) and the flying hours of aircraft which are allocated for this Service Bulletin.