

# SERVICE LETTER

**SUBJECT: HARTZELL SERVICE LETTER HC-SL-61-236**

To all Customers and Operators:

Date: Jul 12/04

This Service Letter is issued to draw attention to the following vendor information:

## **HARTZELL SERVICE LETTER HC-SL-61-236, PROPELLERS - DE-ICE HARNESS**

Hartzell Service Letter HC-SL-61-236 provides information on the correct installation and routing of the wire harness for the propeller de-icing.

In-service reports have highlighted a problem with the reliability of the wire harness for the propeller de-icing system. The harness have been known to fail after between 500 and 600 flight hours. Hartzell have produced a new harness which is more reliable. The Hartzell Service Letter recommends:

- For propellers with the older type harness, P/N 3E2360-2 (Pilatus P/N 968.29.11.637) installed, a new type harness, P/N 3E2360-4 (Pilatus P/N 968.29.11.672) which is 1.5 in. (38.1 mm) longer, should be installed.
- For propellers with the new type harness, P/N 3E2360-4 (Pilatus P/N 968.29.11.672) installed, a check for correct installation and routing should be carried out.

Pilatus fully supports the content of the Hartzell Service Letter HC-SL-61-236 as correct routing and installation, coupled with the better harness, will improve reliability.

Operators requiring further information on this subject, please contact one of the addresses given below:

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CUSTOMER SUPPORT MANAGER,  
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