

SUBJECT: PC12/47E Series Aircraft - Honeywell KGS 200 GNSSU Software Anomaly.

To all Customers, Operators and Service Centers:

Date: Aug 22/11

This Service Letter is issued to draw attention to the following information:

Honeywell have identified a software anomaly with KGS 200 Global Navigation System Sensor Part Number 066-01201-0102 (Pilatus P/N 985.99.12.191) and have issued Service Information Letter D201104000037.

The Honeywell SIL can be found at:

www.pilatus-aircraft.com > Customer Support > Publications > PC-12 > Third Party Documents.

The software anomaly would cause an incorrect LPV approach to airports at high elevation (above 9,070 feet MSL). At present, there is no operational effect - the NAV database will not contain any LPV approaches at the affected airports.

Honeywell will shortly offer an upgraded KGS 200 unit (Honeywell P/N 066-01201-0104, Pil P/N 985.99.12.227). Pilatus will install the upgraded units (when they become available) on new build aircraft, and will also offer the upgrade with Service Bulletin 34-032. However the NAV database will not include any affected LPV approaches until all affected KGS 200 units are upgraded.

Operators requiring further information on this subject, please contact one of the addresses given below:

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