

SUBJECT: All PC-12, PC-12/45, PC-12/47 and PC-12/47E Series Aircraft - Online Service Letters.

To all Customers, Operators and Service Centers:

Date: Sep 21/11

This Service Letter is issued to draw attention to the following information:

Effective from the issue date of this Service Letter, all PC-12 Service Letters are available online, free of charge at:

www.pilatus-aircraft.com -> Customer Support -> Publication -> PC-12

As a result, paper copies of PC-12 Service Letters will no longer be distributed.

Please note that a full set of paper Service Letters can still be ordered as a one-time shipment (use the Publication Service Order Form), but a revision service for Service Letters is no longer available. The same set of Service Letters is also available on CD-ROM "Service Bulletins and Service Letters" (Publication number 02278), but again newly issued PC-12 Service Letters need to be downloaded directly from the Pilatus website (see above).

Operators requiring further information on this subject, please contact one of the addresses given below:

PILATUS AIRCRAFT LTD.,
CUSTOMER SUPPORT MANAGER,
CH-6371 STANS,
SWITZERLAND.

General Aviation
Tel : + 41 41 619 3333
Fax: + 41 41 619 7311
eMail: SupportPC12@pilatus-aircraft.com

PILATUS BUSINESS AIRCRAFT LTD.,
PRODUCT SUPPORT DEPARTMENT,
11755 AIRPORT WAY,
BROOMFIELD, CO 80021.
USA

Tel : 303 465 9099
Fax: 303 465 6040
eMail: Productsupport@PilBal.com

PILATUS AUSTRALIA (Pty.) LTD.,
17 James Schofield Drive,
Adelaide Airport SA 5950,
AUSTRALIA

Tel : +61 (08) 8234 4433
Fax: +61 (08) 8234 4499
Free Call: 1800 445 007
eMail: SupportPC12@pilatus.com.au

INTENTIONALLY BLANK