

**SUBJECT: All PC-12/47E Series Aircraft - Honeywell KTA 2810 Trim Adaptor Reliability Improvement**

To all Customers, Operators and Service Centers:

Date: Jun 15/12

This Service Letter is issued to draw attention to the following information:

In-service failures of the autopilot KTA2810 trim adaptors P/N 065-00195-0100 (PIL P/N 985.99.12.156) has been reported. As a result the manufacturer has introduced an improved trim adaptor P/N 065-00195-0100 Mod. 1 (PIL P/N 985.99.12.249). The improved units are installed at production on MSN 1374 and up.

**NOTE:** Honeywell Service Bulletin KTA 2810-22-01 which introduces the improved part is available on:  
[www.pilatus-aircraft.com](http://www.pilatus-aircraft.com) -> Customer Support -> PC12 -> Third Party Documents

**NOTE:** Material price and availability must be co-ordinated with Honeywell.

**NOTE:** Warranty for this change is available for a limited period - see Honeywell Service Bulletin KTA 2810-22-01 for details.

Pilatus recommends that an operator who experiences problems with the autopilot trim should install the improved unit.

The Illustrated Parts Catalogue will be updated with the new information at the next revision.

Operators requiring further information on this subject, please contact one of the addresses given below:

PILATUS AIRCRAFT LTD.,  
CUSTOMER SUPPORT MANAGER,  
CH-6371 STANS,  
SWITZERLAND.

General Aviation  
Tel : + 41 41 619 3333  
Fax: + 41 41 619 7311  
eMail: [SupportPC12@pilatus-aircraft.com](mailto:SupportPC12@pilatus-aircraft.com)

PILATUS BUSINESS AIRCRAFT LTD.,  
PRODUCT SUPPORT DEPARTMENT,  
11755 AIRPORT WAY,  
BROOMFIELD, CO 80021.  
USA

Tel : 303 465 9099  
Fax: 303 465 6040  
eMail: [Productsupport@PilBal.com](mailto:Productsupport@PilBal.com)

PILATUS AUSTRALIA (Pty.) LTD.,  
17 James Schofield Drive,  
Adelaide Airport SA 5950,  
AUSTRALIA

Tel : +61 (08) 8234 4433  
Fax: +61 (08) 8234 4499  
Free Call: 1800 445 007  
eMail: [SupportPC12@pilatus.com.au](mailto:SupportPC12@pilatus.com.au)

INTENTIONALLY BLANK