

SUBJECT: TECHNICAL DOCUMENTS - PAPER SHIPMENT

To all Customers, Operators and Service Centers:

Date: Dec 22/16

Effectivity: All PC-12, PC-12/45, PC-12/47 and PC-12/47E aircraft.

This Service Letter is issued to inform customers that Pilatus will stop all shipments for paper version technical documents (Service Bulletin, Service Letter and AMM / IPC / SRM / TEM / CMM Temporary Revision), effective from 31 January 2017.

NOTE: The Aircraft Flight Manual, Quick Reference Handbook and Temporary Revisions to these manuals are unaffected by this change.

The distribution of Service Bulletins, Service Letters and AMM / IPC / SRM / TEM / CMM Temporary Revisions will be through the MyPilatus portal and customers will need to download the applicable document. Only registered Document Holders will be notified by email of documents available for download.

NOTE: When requested by an Airworthiness Authority, Pilatus will continue to supply paper copies of Mandatory Service Bulletins.

All customers with a current documentation subscription but without a MyPilatus account are advised to register as follows:

- Go to www.pilatus-aircraft.com
- Click on the MyPilatus button
- Click the Register button to fill out the application form
- Click the Send button.

Operators who require further information on this subject should contact the address given below.

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