

SUBJECT: REQUIREMENT TO ACCOMPLISH THE AIRCRAFT WEIGHING PROCEDURE TO CORRECT WEIGHT AND BALANCE DATA

To all Customers, Operators and Service Centers:

Date: Revision 1 - June 08/20

Effectivity: PC-12/47E aircraft as listed in the table below.

Revision 1 to this Service Letter is issued to inform the operators to contact Pilatus Customer Support to receive the correct Basic Empty Aircraft CG. Operators are also informed not to contact authorized Pilatus Service Centers but to only contact Pilatus Customer Support.

The initial issue of this Service Letter was issued to draw attention to incorrect weight and balance data given to customers on new production aircraft delivered directly from Pilatus.

Reason: In the weight and balance data provided on delivery with some aircraft, the incorrect Center of Gravity (CG) location has been given. The specific affected aircraft MSNs are as follows:

SPECIFIC AIRCRAFT MSNs AFFECTED				
MSN 1848	MSN 1850	MSN 1852	MSN 1855	MSN 1857-1858
MSN 1860	MSN 1862	MSN 1864	MSN 1866	MSN 1868
MSN 1870	MSN 1872	MSN 1874	MSN 1876	MSN 1878
MSN 1880	MSN 1882-1883	MSN 1886	MSN 1888	MSN 1890
MSN1892	MSN 1894	MSN 1896	MSN 1898	MSN 1900
MSN 1902	MSN 1904	MSN 1906	MSN 1908	MSN 1910
MSN 1912-1914	MSN 1916	MSN 1918	MSN 1920	MSN 1922
MSN 1924	MSN 1926	MSN 1930	MSN 2001	

Pilatus recommends that operators of PC-12/47E aircraft MSNs given in the table above, contact Pilatus Customer Support on www.pilatus-aircraft.com to receive the correct Basic Empty Aircraft CG, or do the aircraft weighing procedure given in the Aircraft Maintenance Manual (AMM) 12-B-08-10-00-00A-901A-A, to correct the Basic Empty Aircraft CG.

NOTE: If customers have accomplished an aircraft weighing procedure in accordance with the AMM post aircraft delivery, it is not necessary to do the weighing procedure again.

Operators that require additional information should contact Pilatus Customer Support on www.pilatus-aircraft.com → contact us

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